

Authorization of Personal Info Change / Account Closure

My name is _______, I hereby affirm my intention to utilize the member-related services and functionalities provided by BitoPro. I guarantee that the information and identification documents provided by me are true and belong to me. In the event of any discovery of impersonation, theft, or forgery, I am willing to accept all relevant legal responsibilities. Furthermore, I clearly understand and agree that the services described in this application undertaking have legal validity. Should any dispute arise in the future regarding the alleged impersonation or forgery of this account, I am willing to assume legal liability and allow BitoPro to handle the dispute in accordance with the law.



Please provide the following information:

1. Please print this application and fill in the signature personally.

2. Provide your ARC or Passport. For Taiwanese individuals, please submit your Taiwan ID Card instead of a passport.

3. To change the mobile phone number:

For level 2 members, please provide the "new mobile phone number bill."

For level 1 members, please provide the "old mobile phone number bill."

4. Please provide a selfie photo holding your identification document and a signed declaration letter.

Please attach all the required documents and title the email as "Authorization of Personal Info Change / Account Closure." Send the email to support@bitopro.com.

Information Current Before Change / Closure	
Registered name	
Registered email	
Registered phone number	

Please select and fill in the box(es) below if you wish to make any changes:

Change Item(s)		
	Email	New Email : * <i>Required Field</i> Reason for change :
	Phone Number Please provide the phone number bill	New Phone Number : *Required Field Reason for change :
	Account Closure Once the account is closed, it cannot be reopened for use.	To close the email account : Phone number : * Required Field Reason for change :